

Digital Workspace

Enabling the hybrid workforce to work from anywhere.

What is Digital Workspace?

Digital workspace is the digitisation of desktop and application services. It enables employees to be productive using any device at any location and is the cornerstone technology of the hybrid workforce.

For employees it provides a secure portal through which all desktop and application services are consumed. The services are virtualised, so are device agnostic, meaning a Windows desktop service could be consumed on a tablet, for example. The experience and performance for each user is consistent, regardless of the device in use or whether the source desktop or application is hosted in the cloud or data centre.

For the employer, digital workspace simplifies the delivery of services to users. Virtualised desktops are centralised, making them simpler to manage than a large set of mobile physical desktops. In addition, policies control the services presented to each user, enabling roles-based service delivery.

Digital workspace has several use cases for deployment:

- Enabling the hybrid workforce to securely work from anywhere on any device
- Enabling external third parties to have controlled access to corporate services
- Enabling project teams and developers to have controlled access to dedicated services, desktop builds and toolchains

Desktop-as-a-Service

Modern digital workspace solutions are delivered as desktop-as-a-service (DaaS). DaaS is a cloud-based service that is agile and avoids the need to invest in host infrastructure or skills to manage the underlying platform. DaaS can be extended on-premises as a hybrid solution to cater for desktops or applications that cannot be hosted in the cloud.

Like any other cloud service, DaaS is typically consumption-based and charged monthly per user. The DaaS provider is responsible for managing the underlying platform and the DaaS consumer is responsible for managing the virtual desktop images, virtualised applications and users of the service.

Technology and Services

Logicalis delivers digital workspace solutions using Citrix and Microsoft technologies.

Desktop-as-a-Service is our prime digital workspace solution, built using Microsoft Azure Virtual Desktop (AVD) and Citrix Cloud services, managed by Logicalis.

We also modernise existing on-premises virtual desktop solutions, including migrating them to cloud, and provide managed services to simplify their operation.



A 2-hour workshop with your stakeholder and technical resources to discuss your business and technical requirements for implementing your flexible working strategy with Logicalis desktop-as-a-service.

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